



Tantur Turizm Seyahat A.Ş.  
Mehmetçik Mah. 1243 Sokak  
Erbaş 2 İşhanı No: 8  
Antalya/TURKEY  
Tel: +90 242 310 30 00  
Fax: +90 242 310 30 45  
E-mail: antalya@tantur.com.tr

Antalya, 05.06.2015

Attn of: Mrs Rashida Shaikenova  
Director of Kazakhstan Tourism Association

With regard to your letter sent to TURSAB we herewith would like to advise you of the latest situation of our Kazakh visitors affected by this incident.

You have been concerned about the issue that Kazakh visitors in Turkey have been aggrieved due to the bankruptcy of the tour operator Travelsystem.

The fact is that none of our Kazakh visitors have been left in the lurch by us and we are still on their disposal without letting them fail in this hard time.

Subsidiary companies have intervened on time and executed the payments for plenty of the Kazakh visitors, the other part has been cascaded to other Kazakh tour operators which we have arranged.

As a result of our hard work you have to know that no Kazakh visitor did not need to abandon the hotel. We, as Tantur, are the only aggrieved side in this case because we could not receive our payments. For this reason we would like to ask you hereby how you will support us in this matter, in which way can you guarantee us to get paid.

We are looking forward to your quick relief and remain respectfully yours.

Koray Cavdir

Operations Director